

2024

# User Manual



HKN-PSXGL48A US

## Heavy Duty Gas Griddles

### Manual & thermostatic

Gas Griddle Models:

#### Manual

HKN-PSXGL24A - 2 burners, 24" wide

HKN-PSXGL36A - 3 burners, 36" wide

HKN-PSXGL48A - 4 burners, 48" wide

HKN-PSXGL60A - 5 burners, 60" wide



#### Thermostatic

HKN-PSXGL24TA - 2 burners, 24" wide

HKN-PSXGL36TA - 3 burners, 36" wide

HKN-PSXGL48TA - 4 burners, 48" wide

HKN-PSXGL60TA - 5 burners, 60" wide

**Note:** Please read this manual thoroughly prior to equipment set-up, operation, and maintenance.

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## WARNINGS

- Do not store or use gasoline or other flammable vapors or liquids in the vicinity of this or any other equipment.
- Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death.
- Read the installation and maintenance instructions thoroughly before installing or servicing this equipment.
- If you smell gas, follow the instructions provided by the gas supplier.
- Do not try to light the burner; do not use a telephone within close proximity.
- Have the equipment installed by a qualified installer in accordance with all federal, state and local codes.
- Do not install or use this equipment without all four legs securely in place.
- This equipment is designed for use only in non-combustible locations.
- Avoid obstructing the flow of combustion and ventilation air.
- Refrain from spraying liquids or cleaning agents on the controls or the exterior of the equipment.
- Place this equipment in a flat, level position during use.
- Do not operate the equipment without supervision.
- Any loose dirt or metal particles entering the gas lines can damage the valve and impact its operation.
- If you detect a gas odor, follow the instructions provided by the gas supplier. Do not attempt to light the burner, and avoid using a telephone in close proximity.
- Never attempt to move the machine while cooking.
- NEVER use an open flame to check for gas leaks, as it may result in fire and explosion.
- This griddle comes with a gas pressure regulator. Failure to install the supplied regulator properly may lead to an extremely hazardous condition. Ensure that the flow arrow stamped on the body of the regulator points toward the griddle, and the vent hole must point UP.
- If the pilot light is extinguished, turn off the gas shut-off valve, remove the grate and drip pan, and allow the appliance to vent for five minutes before attempting to re-light.
- **DO NOT** spill or pour water into burners or controls, and **DO NOT** submerge the griddle cabinet in water. Water damage to internal components is not covered by the warranty.
- **CAUTION** - Servicing must be conducted by factory authorized service personnel to minimize the risk of ignition from incorrect parts or improper service.



## Table of Contents

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Features & specifications .....	3
Installation instructions.....	4
Regular maintenance.....	8
Troubleshooting.....	10

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**Instructions and images in this manual are only for reference and may differ from the actual product. Launch the E-Manual.**

## Features & specifications

- Durable stainless steel construction
- 3/4" thick polished steel cooking surface
- Independent, controlled cooking zones
- 30,000 BTU stainless steel "U" shaped burners
- Each burner has a continuous pilot for instant ignition
- Full 22" depth plate provides greater cooking surface
- Removable, full-width waste tray
- Heavy-duty, adjustable feet
- 3/4" rear gas connection
- LP orifice kit for field conversion **CHECK if it is included!**

### Heavy Duty Gas Griddles

Model	## of Burners	Power BTU/Hr	Gas Type	Manifold pressure	Net weight lb	Cooking surface
HKN-PSXGL24A / TA	2	60,000	Natural Propane	4.0" WC 10.0" WC	199.1	23.87"x22.1"
HKN-PSXGL36A / TA	3	90,000	Natural Propane	4.0" WC 10.0" WC	284.9	35.67"x22.1"
HKN-PSXGL48A / TA	4	120,000	Natural Propane	4.0" WC 10.0" WC	363	47.48"x22.1"
HKN-PSXGL60A / TA	5	150,000	Natural Propane	4.0" WC 10.0" WC	449.9	59.29"x22.1"

# Installation



## **IMPORTANT! PLEASE READ BEFORE INSTALLATION:**

The installation of this equipment must conform with local codes, or with the National Gas Code, ANSI Z223.1/NFPA 54, or the Natural Gas and Propane Installation Code, CSA B149.1, as applicable.

### **Uncrating. Tools required**

- Adjustable Wrench • Phillips Screwdriver • Level
  - Unpack the equipment and remove all packing material, tape, and protective plastic.
  - Position and set the equipment at the desired height.
  - Attach the four (4) legs to the equipment.
  - Prior to use, ensure the equipment is cleaned and thoroughly dried.

### **Leveling:**

- The griddle must be level (side-to-side and front-to-back) during operation to ensure proper performance. Improper leveling can result in uneven temperature distribution, cold spots, and possibly damaged components.
  1. Place a level on the griddle.
  2. Adjust legs by turning the bullet feet at the bottom of each leg. Using pliers or a crescent wrench, turn the feet counter-clockwise to increase height, and clockwise to decrease height until leveling is achieved. Do not extend the legs more than 1- $\frac{3}{4}$ ".

## **SET UP**

### **Pressure testing:**

- The equipment and its individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of  $\frac{1}{2}$  psi (3.5 kPa).
- The equipment must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than  $\frac{1}{2}$  psi (3.5 kPa).

### **Clearance and positioning around the equipment:**

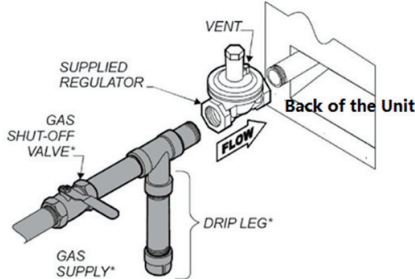
- This equipment must be installed adjacent to non-combustible surfaces only with a minimum spacing of 6" from all sides. This equipment must be a distance of 6" from other equipment. The equipment must have the 4" legs installed and be placed on a noncombustible surface.

### **Air Supply and ventilation:**

- The area in front and around the equipment must be kept clear to avoid any obstruction of the flow of combustion and ventilation air.
- Adequate clearance must be maintained at all times in front of and at the sides of the equipment for servicing and proper ventilation.

### Pressure Regulator:

- All commercial cooking equipment must have a pressure regulator on the incoming service line for safe and efficient operation. The regulator provided for this equipment is adaptable for both Natural gas and LP gas.
- Regulator specifications: 3/8" NPT inlet and outlet, factory adjusted for 4" WC Natural Gas standard and may be converted by qualified personnel to be used for Propane at 10" WC.



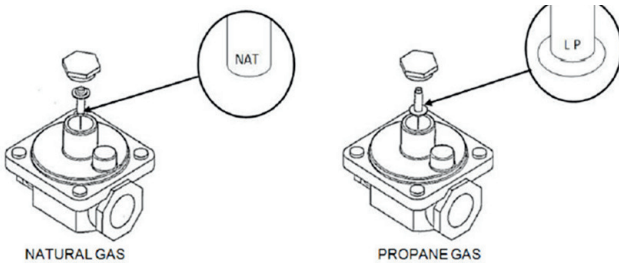
Prior to connecting the regulator, check the incoming line pressure. The regulator can only withstand a maximum pressure of 1/2 PSI (14" WC). If the line pressure is beyond this limit, a step-down regulator before the regulator provided will be required. The arrow above (FLOW) shows gas flow direction and should point downstream to the equipment.

### PROPANE GAS CONVERSION

This griddle is shipped from the factory equipped with fixed burner orifices for natural gas operation. The burner orifices required to convert the griddle to propane gas are shipped with the griddle in the shipping packaging. It is recommended that a trained gas service technician with the necessary tools, instruments and skills perform the conversion.

To convert to propane, following steps must be completed:

1. Remove all natural gas burner orifices and install the provided propane burner orifices.
2. Set the regulator to 10" WC by inverting the regulator spring plug like below pictures.



### LIGHTING THE PILOT:

**The manifold units are equipped with standing pilots and each should be lit immediately after the gas is supplied to the equipment.**

1. Before attempting to light the pilots, turn off the main gas valve to the equipment and wait 5 minutes to clear the gas.
2. Turn off all gas control knobs.
3. Turn on control valve and light all pilots.

4. The pilot burner must be lit from the top. Hold an ignition source and light the pilot. When the flame is stable, remove ignition source.

5. Turn off the main gas valve to shut down the equipment.

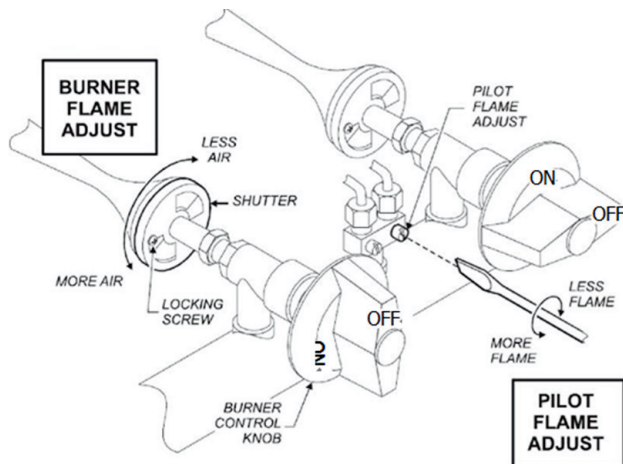
Smoke appearing on initial start of the equipment is normal. This is a result of the painted coating burning off. Allow the equipment to "burn in" for at least 20 minutes before the first use.

### Pilot Flame Height Adjustment:

- The pilot flame on the equipment has been factory adjusted. When adjustment is necessary, adjust the pilot flames as small as possible but high enough to light the burner immediately when the burner valve is turned to the highest setting. Access to the pilot flame adjustment screw is obtained through the holes in the front panel

### Burner Adjustment:

- Remove the front panel to gain access. Turn burner valve knob to highest setting. Slowly decrease the air shutters to give a soft blue flame having luminous tips. Then slowly increase opening to a point where the yellow tips disappear and a hard blue flame is obtained.



### OPERATION:

**Before initial use, turn the gas control knob to the maximum setting and allow the equipment to burn-in for 20 minutes.**

**Seeing smoke coming from the cooking surface is normal during burn-in. After 20 minutes of burn-in, equipment is ready for use.**

- To ignite the burners, depress and turn the gas control knob to high position.
- After cooking is done, please turn the valve to off position.

For thermostatic controlled griddle, the operation procedure is same.

## Regular maintenance

- A qualified service company should check the unit for safe and efficient operation on an annual basis.
- Gas piping shall be a certain size and installed to provide a supply of gas sufficient to meet the full gas input of the equipment.
- A manual shut off valve should be installed upstream from the manifold within 4 ft. (1.2m) of the equipment and in a position where it can be reached in the event of an emergency.
- Check entire gas piping system for leaks every so often. Using a gas leak detector or soapy water solution is recommended.
- Install equipment under efficient exhaust hood with flameproof filters with a distance of no less than 4 feet between the top of the equipment and the filters or any other combustible materials.
- Shipped setup for Natural Gas and includes a kit for conversion to LPG.

### Seasoning the griddle

Season the griddle to avoid possible surface corrosion before first use, and after every cleaning. Heat griddle to a low temperature (300-350°F) and apply a small amount of cooking oil – about one ounce per square foot of surface. Use a soft lint-free cloth to spread the oil over the entire griddle surface to create a thin film. Wipe off any excess oil with a cloth. Repeat the procedure until the griddle has a slick, mirror-like finish. This will also help reduce the sticking of cooked food product.

### Using the griddle

To preheat, turn the burners on about 20-25 minutes before cooking. A uniform and systematic approach to loading the griddle will produce the most consistent product results.

The griddle plate is steel, but the surface is relatively soft and can be scored or dented by careless use of a spatula or scraper. Be careful not to dent, scratch, or gouge the plate surface. Do not try to knock off loose food that may be on the spatula by tapping the corner or the edge of the spatula on the griddle surface.



## Cleaning the griddle

Empty the grease drawer as needed throughout the day and regularly clean at least once daily.

Clean the griddle regularly. A clean griddle always looks better, lasts longer and performs better. To produce evenly cooked, perfectly browned griddle products keep the griddle plate clean and free of carbonized grease. Carbonized grease on the surface hinders the transfer of heat from the griddle surface to the food, resulting in spotty browning and loss of cooking efficiency. Carbonized grease tends to cling to griddle foods, giving them a highly unsatisfactory and unappetizing appearance.

To keep the griddle clean and operating at peak efficiency, follow these procedures:

### After each use

Clean the griddle with a wire brush or flexible spatula.

### Once per day

Thoroughly clean the griddle back splash, sides and front. Remove, empty and wash the grease drawer in the same manner as an ordinary cooking utensil.

### Once per week

Clean the griddle surface thoroughly. Use a griddle stone, screen, or scotch bright pad on the surface as necessary. Rub with the grain of the metal while the griddle is still warm (not hot). A detergent may be used on the plate surface to help clean it, but be sure the detergent is thoroughly removed by flushing with clear water.

After removal of detergent the surface of the plate the griddle should be seasoned according to the instructions in this manual.

Clean stainless steel surfaces with a damp cloth and polish with a soft dry cloth. To remove discoloration, use a griddle cleaner.

If the griddle usage is very high, consider conducting this weekly cleaning procedure more than once per week.

## Troubleshooting

Before requesting any service on your unit, please check the following points. Please note that this guide serves only as a reference for solutions to common problems.

Problem	Possible Cause	Possible Solution
Burner does not come on when the control knob is turned on	Problem with gas valve.	Call for service
	Pilot burner not lit.	
	Low gas pressure.	
Pilot burner will not light	Manual gas valve not turned on.	Check the valve.
	Obstructed pilot orifice.	Call for service
	Pilot gas turned off at pilot.	Adjust pilot to allow gas flow.
	Low gas pressure.	Call for service
Pilot burner will not stay lit	Obstructed or wrong size pilot orifice.	Call for service
	Gas supply not purged of air. Open pilot valve until air is purged.	Call for service
	Air blowing pilot out.	Call for service
	Low gas pressure.	Call for service
Fat appears to smoke excessively	Temperature set too high.	
	Moisture in food may be turning into steam	
Food sticks to griddle or burned around edges	Temperature set too high.	
	Griddle surface requires cleaning and/or seasoning.	
	Surface under food not covered with enough cooking oil.	
Food under-cooked inside	Temperature set too low.	
	Food not cooked for long enough time.	
Food tastes greasy or has objectionable off-flavor	Food itself may have off-flavor.	
	Food stored improperly before cooking.	
	Too much griddle fat used.	
	Temperature set too low	
Noticeable build-up of gum on griddle	Temperature set too high.	
	Griddle surface needs cleaning and/or seasoning.	
	Too much griddle fat used.	



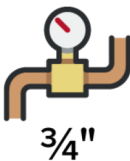
### **ETL Sanitation**

This product has been certified by ETL, a division of the Intertek Group, to meet applicable sanitation standards required for use in the United States and Canada.



### **ETL, US**

This product has been certified by ETL, a division of the Intertek Group, to meet applicable electrical product safety standards required for use in the United States.



### **3/4" Gas Connection**

This unit comes with a 3/4" gas connection to be installed by a professional.

# Heavy Duty Gas Griddles

Manual & thermostatic



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