

Terms & Conditions

Terms

Net 15 days subject to credit approval. All past due accounts are subject to 2% per month service charge as per credit application. We accept Visa, MasterCard, and Discover cards.

Pricing

All prices are subject to change without notice. All prices are sales tax extra, should you be claiming tax exemption, tax exempt forms must accompany purchase order. BakeMax products are sold in Canadian and US Dollars. BakeMax is not responsible for printing errors, specifications errors, or printing errors.

Shipping

Free shipping to Canada and the U.S. Minimum order \$4,500 for BakeMax and \$10,000 for BakeMax America Cooking Line. Tailgate delivery \$85.00 minimum. All checks made payable to Titan Ventures International Inc. BakeMax is not responsible for goods damaged during shipping. BakeMax is not responsible for any delays in delivery once product has left our Warehouse and is in the carrier's possession. Products shipped are to be inspected at time of delivery. The receiver is responsible for inspection. Damaged freight claims are to be claimed with the carrier. BakeMax assumes no responsibility for damaged freight.

Shipping Insurance available by request.

Return Policy

Returns will not be approved unless in writing. Returns must be made within 30 days of purchase and must have a return authorization number before returning. The purchase order number, reason for return, and the serial number(s) of the unit are required for the Return Authorization Number.

Returns are subject to a minimum restocking fee of 30%. The cost of any repairs or re-crating required will be charged back to the dealer. If there is a manufacturer's defect Bakemax® will pay standard freight returned and prepaid shipping back to the customer.

Special order items, clearance / discontinued items, parts, demo items, or non-standard items are not returnable.

Ordering Information

Send purchase orders to BakeMax via e-mail orderdesk@bakemax.com or Fax (506-859-6929). Use model and inventory control number when ordering including voltage requirements, and item description. Please include dealer, name, address, terms, special delivery or instructions required or attention names to be applied to packaging. Please notify BakeMax should you need order confirmation or tracking numbers, by calling 1-800-565-2253 or email orders@bakemax.com.

Special Terms and Conditions

BakeMax reserves the right to make improvements or equipment changes without prior permission. Setup and installation is the client's responsibility. Failure to properly install or maintain equipment may void warranty.

About Our Catalog / Website

BakeMax is not liable for damages arising from incorrect information found in our catalog / website. Please contact us to confirm specifications. Pictures and specifications are for general purposes only. Product may not be exactly as shown. Prices and availability may change at any time without notice. Dimensions shown may change at any time without notice.